

A screenshot of a WhatsApp chat conversation. At the top, the contact is 'Ricardo Metal F. A.' with a status 'visto por último hoje às 08:20'. The chat history includes a photo of a metal coil and several text messages. Ricardo asks for a price and delivery time. The user responds that items are not ready for 5 days. Ricardo then sends a PDF of a quote (orçamento) and asks for the price. The user replies that the price is not yet determined.